

User journey

Extensions

How might we use them in the different stages of Blip's usage journey.



Objective

Present and explore the usage opportunities of Blip Store extensions in the different stages of the Blip user journey.





**Extensions
that help**

**create and configure
chatbot flows**



Start here!

Blip Addons

Free

Blip

Addition of new functionalities for Blip, facilitating development in the Builder.

Builder Variables

Free

Partner

Facilitates analysis and management of bot variables for user context checking.

Bot Maker

Free

Blip

Creating and setting up multiple bots quickly directly from the plugin.

Bucket Manager

Free

Partner

Manage Blip bucket documents in a simple and efficient way.

CloneBots

R\$29,9

Partner

Productivity gain by allowing cloning of one chatbot to another.

Migrate WhatsApp Number

Free

Blip

Autonomy in migrating numbers between routers.

Command Sender

Free

Partner

Send commands to your chatbot easily and quickly.

Contact Plugin

Free

Blip

Facilitates sharing of contacts between bots to recognize the user when interacting with different bots.

Prontuário do bot

Free

Blip

Document the functionalities, technological integrations, and evolutions of the smart contact.

Script Assistant

R\$99,0

Partner

Spend less time coding and focus on the big problems.

Team Management

Free

Blip

Add multiple users to your smart contact team in just a few minutes.

BuilderGPT

Free

Blip

Develop flows with natural language!

Blip Commands
Low Code

Free

Blip

Make Blip Commands API requests without writing code!

Gerenciador
de Recursos

Free

Parceiro

Create features intuitively, without JSON involvement.



**Extensions
that help**

**customize the bot's
experience**



Personalize the experience

ChatGPT

R\$269

Partner

Create smooth and more human-like conversations in your chatbot, using the power of ChatGPT

Ouvidor Digital

Free

Partner

Automate the reception and handling of inquiries, suggestions, compliments, and complaints

File Uploader

Free

Partner

Generate links for your media files from the builder securely, quickly, and easily.

QnA Maker 2.0

Free

Blip

Integration with Microsoft's QnA Maker API, enabling the creation of FAQs with AI

Emojisheet

Free

Partner

Facilitate the use of emojis in conversations

Semáforo de Sentimento

R\$19,99

Partner

Report the sentiment of your user to the attending agent

GPT-3 Powered by OpenAI

R\$269

Partner

Harness the power of Chat GPT-3 (Open AI) in your chatbot flow

Validação de Nomes

R\$250

Partner

Ensure that the smart contact will address your client by the correct name and provide a great experience

Media Extender

Free

Partner

The Media Extender extension was developed to retrieve a new and valid URL for viewing media in a friendly and fast manner

Blip Speech-to-Text

Free

Blip

Cobrança interna

Enable voice understanding capability for the Smart Contact, allowing for the understanding of received audio

Emergencial Messages

Free

Send emergency messages with ease!

Google Sheets

R\$99,0

Allows platform customers to manage their Google Sheets spreadsheets using the Builder

FAQ GPT

R\$369

Parceiro

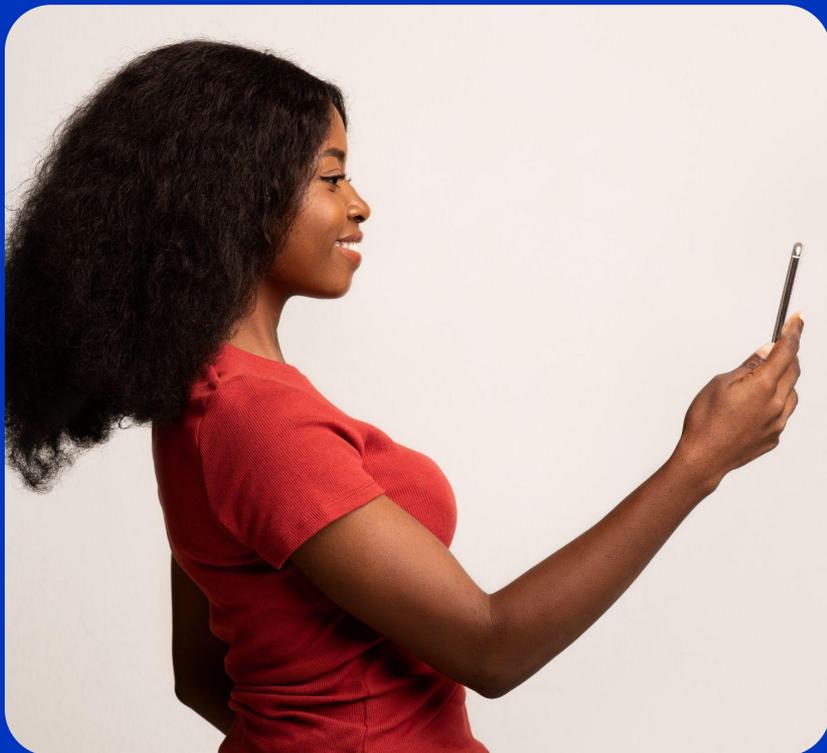
Transform your documents into a bot with generative AI

Deletar Contatos

Free

Parceiro

Remove and restart contacts from your chatbot easily.



**Extensions
that help**

**test the built
experience**



Test your conversational flow

Beholder:
Blip
Debugger

Free

Blip

Use Beholder to check for failure points in the smart contact flow

Bot Testing

Free

Blip

Test your chatbot automatically via API

Quality
Check

Free

Blip

Ensure that your smart contact is applying best development practices



**Extensions
that help**

**capture leads for the
chatbot**



Divulgue seu contato inteligente

Link
personalizado
para WhatsApp

Free

Blip

Attract users to the Contact through a customized Click2Whatsapp with redirection

QR Code

R\$39,99

Partner

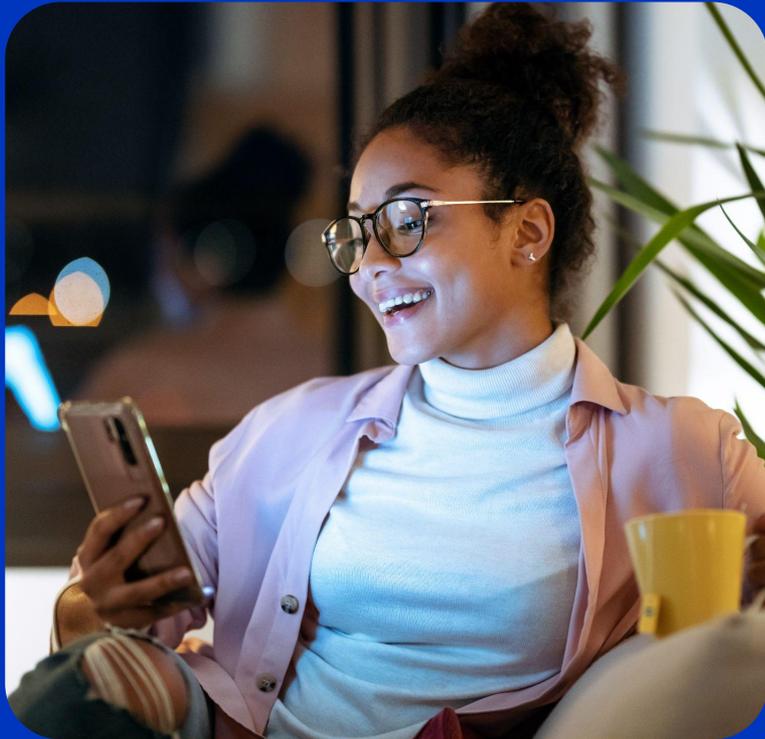
Facilitate customer communication with your Brand, generate a QR Code for your contact, and start a conversation with just one click!

Call to Bot
-Extension

Free

Blip

Insert a Call to WhatsApp on your website!



**Extensions
that help**

**synchronize leads
with CRMs and ERPs**



Integrate and streamline management!

Active Campaign

R\$99,0

Partner

Synchronization of data from contacts received via bot conversations with Active Campaign

Dynamics 365

R\$499

Partner

Integrate Blip with your company's Dynamics 365 CRM

Bitrix 24

R\$99,0

Partner

Sync your contacts in Bitrix24 CRM

MkSolutions

R\$250

Partner

Integrate Blip with MKSolutions for issuing invoices

Bling

R\$390

Partner

Make a simplified and direct integration between Blip and Bling!

Monday

R\$69,9

Partner

Manage appointments in Monday

BLiP Pipefy Plugin

R\$85,0

Partner

Build active communication rules for your pipes in a centralized way.

Movidesk

R\$399,99

Partner

If you need to integrate your Movidesk with Blip Blip, this is the perfect extension for you!

Dribble

R\$390

Partner

Torne ações pré-determinadas e acompanhe o status do cliente, de maneira totalmente personalizável

Notificações Ativas - HubSpot

R\$159,9

Partner

Send active messages from your HubSpot CRM workflows

HubSpot

R\$99,0

Partner

Easily integrate your bot with one of the most powerful CRM tools in the market using the Hubspot plugin

Exact Spotter (Exact Sales)

R\$99,0

Partner

Generate leads in your Exact Spotter from Blip contacts

Pipedrive

R\$369

Partner

Automatically trigger notifications to your leads

Ticktes Movidesk

R\$49,9

Partner

With this extension, you can open and check Movidesk customer tickets directly from BlipDesk!

RD Station

R\$369

Partner

Manage and automate communication with your RD Station leads

Tiny ERP

R\$390

Partner

Integrate your Blip chatbot with your Tiny ERP account to assist you in order management through the Blip platform

Salesforce

R\$1.100

Partner

Unlock the potential for lead generation and data updates through your intelligent contact on WhatsApp

Tray

R\$399,99

Partner

With Tray integration, notify your customers about order status and invoice delivery!

SGP - Gerenciamento de Provedores

R\$250

Partner

Integration with the SGP platform with Duplicate Invoice and Trust Unlock functionalities

Zoho Contas

R\$59,9

Partner

Create accounts in Zoho CRM directly from Blip Desk

Sistema 7aZ

R\$49,9

Partner

Reduce delinquency by automating your financial management!

Zoho CRM

R\$390

Partner

Integrated lead and notification management with Zoho CRM

VTEX
(notificações)

R\$369

Parceiro

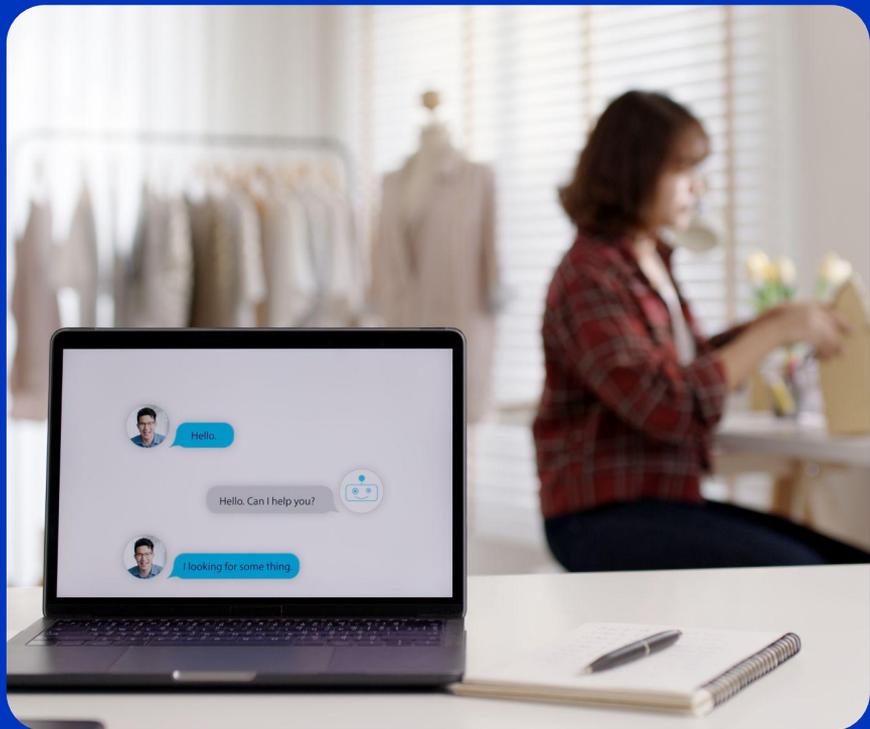
Send Notifications for Every Order Status Change in VTEX

Active
Campaign
(notificações)

R\$369

Parceiro

Automatically Trigger Notifications to Your Leads and Customers.



**Extensions
that help**

**serve your chatbot
users**

Provide better service on Blip Desk!

Agenda

R\$79,9

Partner

If you need to schedule a follow-up with your customer during ticket support, this is the extension you need!

Blip Desk Contact Editor

R\$69,9

Partner

Edit contact information through BLiP Desk

Blip Desk Mark as unread

R\$19,0

Partner

Marque uma conversa como não lida no Blip Desk

Blip Desk Ticket Search

R\$79,0

Partner

Search among your open tickets on Blip Desk

Blip Desk Ticket Tags

R\$139

Partner

Ticket Tag allows defining tags on tickets with some similarity

Blip Desk Transfer Multiples Tickets

R\$89,0

Partner

Transfer multiple tickets at once on Blip Desk

Blip Desk+ Conteúdos

Free

Partner

Access all WhatsApp content through Blip Desk

Catalyst: Catálogo & Carrinho no Desk

R\$390

Partner

Send catalogs and view carts directly through Blip Desk

Close Multiple Tickets

Free

Blip

Productivity gain by facilitating mass human support management to close tickets

Create a ticket

Free

Blip

Ticket opening during support to start a conversation

Desk Contact

R\$49,9

Partner

Now with Desk Contact, your agents can easily and intuitively access contacts.

Desk Nome dos atendentes na mensagem

R\$119

Partner

Automatically add the attendant's name to the messages

Message Desk

R\$99,99

Partner

Notify your support team directly from Blip Desk!

Notificação de inatividade

R\$49,99

Partner

Engage your inactive customers easily with our extension!

Plugin Desk

R\$19,9

Partner

The attendant can send messages from Desk without accessing the Portal

Monitor de sentimento

R\$49,9

Partner

Quickly identify if the sentiment is positive (😊), negative (😡), or neutral (😐)

Queue Assistant

Free

Blip

Ensure that agents receive a balanced distribution of tickets

Transferência de tickets

R\$49,9

Partner

Autonomy and ease in transferring tickets between service bots.

Zendesk

R\$990

Partner

Perform support through the Zendesk Tickets platform

Agent Report

R\$49,9

Partner

Attendants will have quick access to essential indicators such as response time, open and closed tickets, average wait time, and more

Alerta de inatividade do Agente

R\$99,90

Partner

Allows chat supervisors to monitor agent inactivity and take immediate actions.

Connect Team

Free

Parceiro

Connect with your team and have smooth and efficient conversations.



**Extensions
that help**

**convert and engage
captured leads**



Engage, facilitate, and convert!

Broadcast List

Free

Blip

Create and manage lists (segmented or not) to send bulk active notifications

Pagamentos PicPay

Free

Blip

Create PicPay payment links integrated with your PicPay Empresas account

Catalyst: Filtros para Catálogos

R\$99,0

Partner

Facilitates product search on Facebook Commerce

Pipedrive

R\$369

Partner

Automatically trigger notifications to your leads

CV - Construtor de Vendas (notificações)

R\$369

Partner

Automatically trigger notifications to your leads with this extension

Shopify

R\$490

Partner

Abandoned checkouts and tracking shipments on WhatsApp!

Hotmart

R\$369

Partner

Automate notifications during the purchasing phase on Hotmart, boost and recover sales

VTEX

R\$399,99

Partner

Convert even more sales using the VTEX extension! Your active trigger is much smarter!

Nuvemshop

R\$390

Partner

Integrate your chatbot with the Nuvemshop platform

VTEX Ecommerce

R\$499

Partner

Allows you to optimize your online sales and provide the best experience to your customers

Yampi

R\$490

Partner

Abandoned carts and order status from Yampi on WhatsApp!

WhatsApp Broadcast

Free

Blip

Sending active messages to clients' WhatsApp, either in bulk, via spreadsheet, or individually

Tray

R\$399,99

Partner

With Tray integration, notify your customers about order status and invoice delivery!

BLiP Pipefy Plugin

R\$85,0

Partner

Build active communication rules for your pipes in a centralized way

Smart Sales

Free

Blip

Catalog created by Blip Blip to accelerate your sales. With it, you can manage your catalog in Blip!

RD Station

R\$369

Partner

Manage and automate communication with leads from your RD Station

Notificação de inatividade

R\$49,99

Partner

Engage your inactive customers easily with our extension!

Sistema 7aZ

R\$49,9

Partner

Reduce delinquency by automating your financial management!

Agenda

R\$79,90

Partner

If you need to schedule a follow-up with your customer during ticket support, this is the extension you need!

Lembrete de agendamentos - Feegow

R\$49,9

Partner

Reduce delinquency by automating your financial management!

Loja Pix no WhatsApp

R\$49,9

Partner

Have a ready-to-sell store with Pix on WhatsApp

VTEX Catálogo e Checkout

R\$490

Parceiro

Abandoned Carts and VTEX Product Catalog



**Extensions
that help**

**analyze metrics and
make improvements**



Analyze and evolve your chatbot!

Analytics
Reports
Scheduler

R\$99,0

Partner

Receive periodic data from your intelligent contact

Redirect Link

R\$19,9

Parceiro

Count clicks on your links.

Blip Data
Extractor

Free

Blip

Extract reports with more than 3 months of age directly in Blip!

Desk Idea

Free

Partner

With Desk Idea, you can register ideas quickly and easily, allowing you to improve processes and business opportunities in your company

GPT - Análise de
Atendimento

R\$299,99

Partner

Utilize the power of GPT to analyze and optimize interactions between your support team and customers

Notifications
Dashboard

Free

Blip

Track the results of your active notification broadcasts, directly on the platform!



Obrigado

Growth Lab

lab.growth@Blip.net

